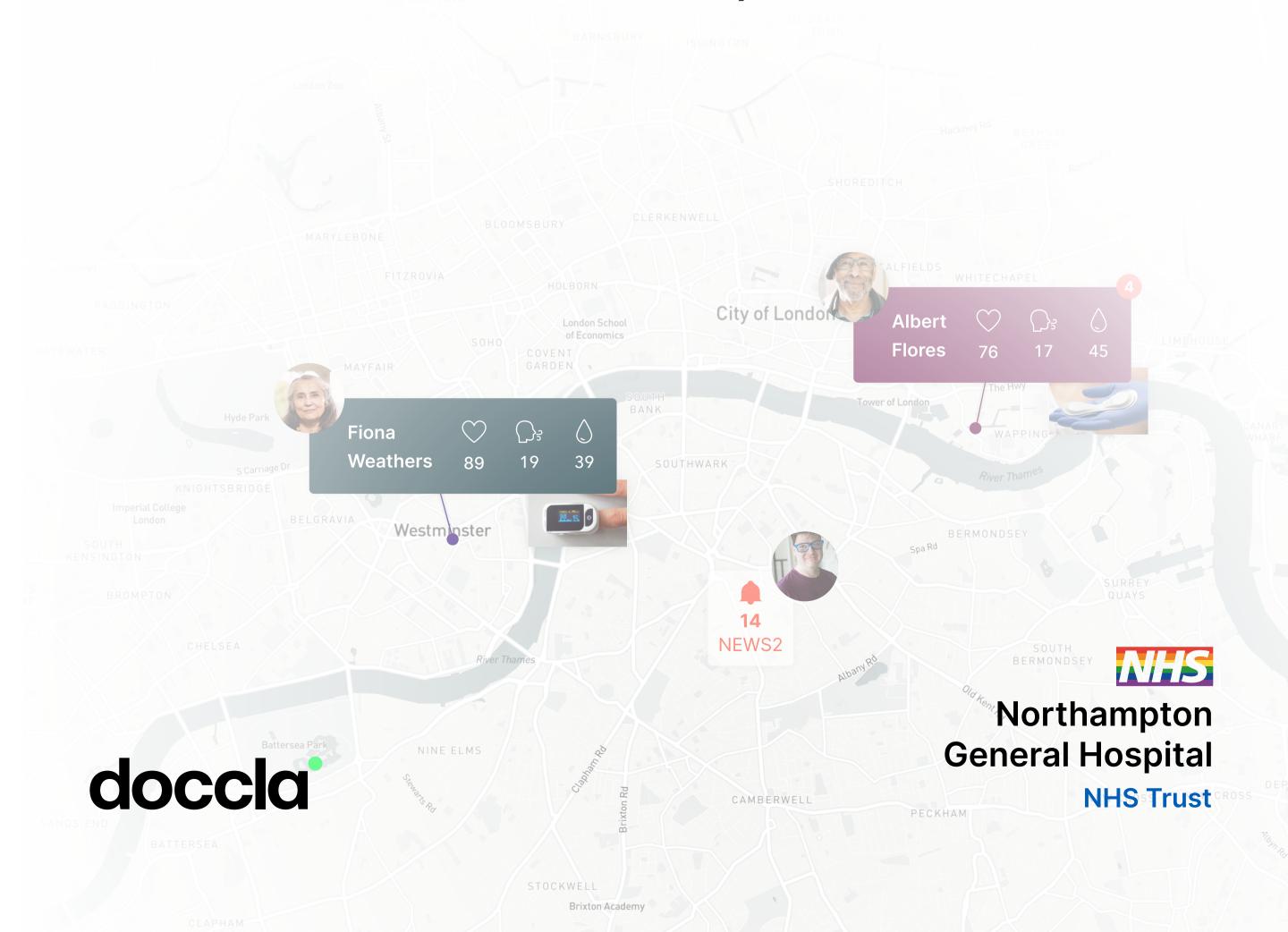
Asthma home monitoring service

How NGH partnered with Doccla to implement a Home Monitoring Service into their Asthma Care Pathway

Clapham





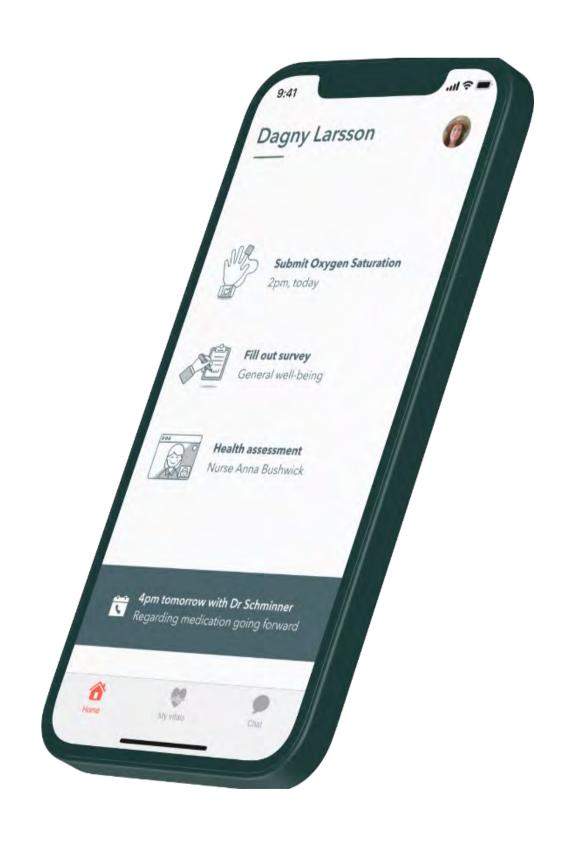
Why it launched

- The Covid-19 pandemic meant that patients suffering from asthma found it difficult to access specialist care.
- Deteriorating patients and those requiring emergency medical treatment were putting pressure on services.
- Allows for early intervention and medical/ medication review at home, resulting in reduced hospital attendance and admissions.



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- Asthma specialist nurse (ASN) set up the home monitoring service following the success of the Covid-19 virtual ward.
- Relationships were established by visiting wards and A&E, requesting clinicians to allow ASN to review any asthma patients, regardless of admission criteria.
- Doccla provides a home monitoring kit that includes a variety of devices and a pre-configured mobile phone.
- Doccla service agents onboard the patient, assist with their first readings and throughout the monitoring period.
- ASN then reviews patient measurements on the clinician dashboard.



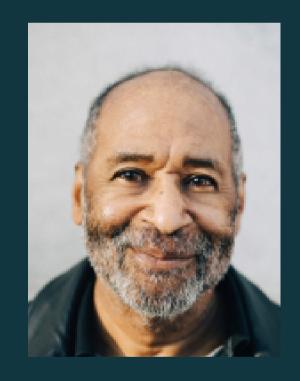
What patients say



"I found the home monitoring very good, easy to use and was of great comfort to me knowing that you could see how I was progressing and how I was managing. I think also the contact I had from you was absolutely brilliant with the phone calls. It was much better than having to possibly end up in a&e".



"It allowed me flexibility as I didn't need to visit the hospital which helped with my recovery as I was able to stay at home and rest with the absolute reassurance I was being looked after and monitored remotely. After a few days I made a full recovery and know that if at any time I call the Asthma mobile number, I will be seen in clinic as soon as possible."



"The asthma services provided by Doccla has been nothing short of amazing. I have had numerous bouts of treatment over the last year and the rapid access to being seen, monitored and treated has been a lifesaver – this wouldn't have been possible without the home monitoring system".



"..this is the second time I have used the Doccla system and I have found it excellent and the fact it keeps me out of hospital most of the time. It is a life saver. Thank you"

Problems solved:

- √ Gap in services for acute exacerbation
- Access to specialist support increasingly difficult
- √ Waiting times increasing

15% reduction in readmissions

11% reduction in length of stay

£13,000 estimated monthly pathway savings

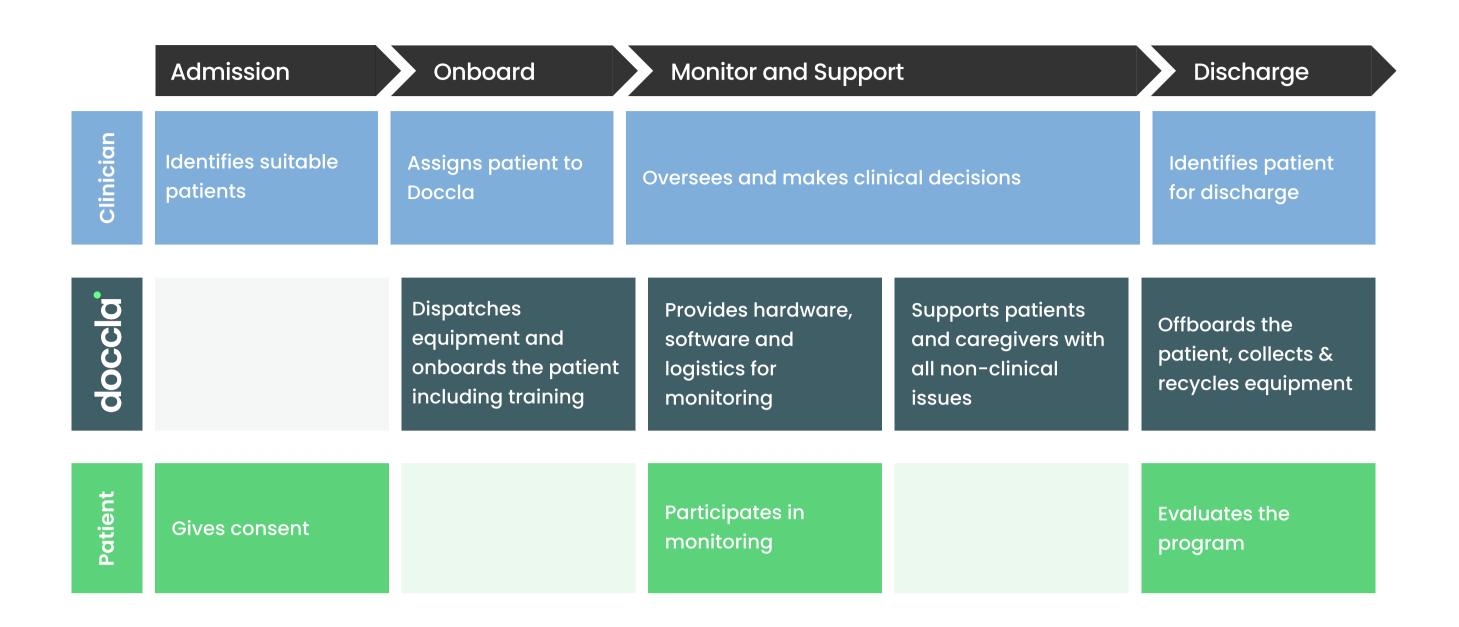
30% reduction in bed days

98.6% average patient compliance

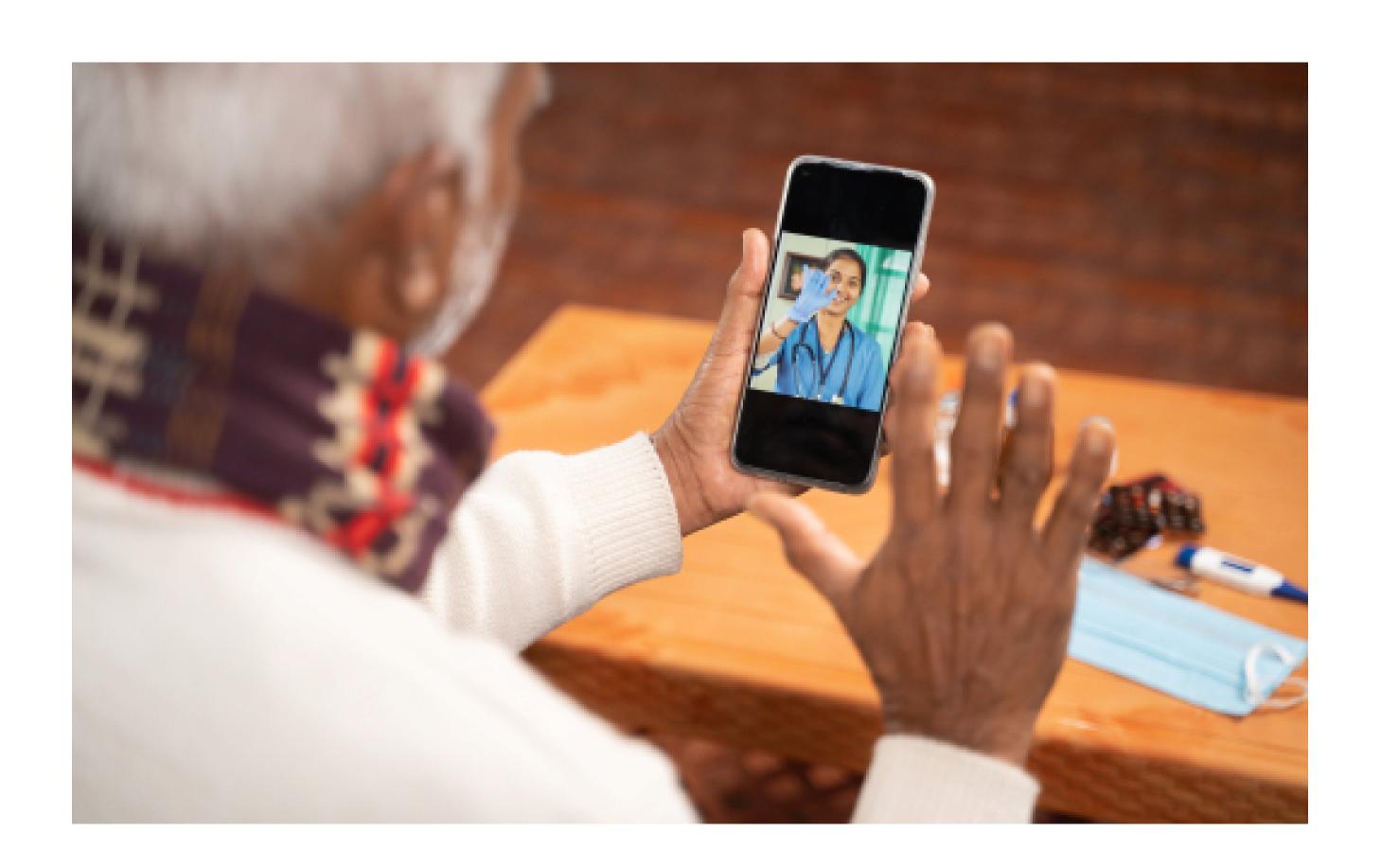
97%very/satisfied patients



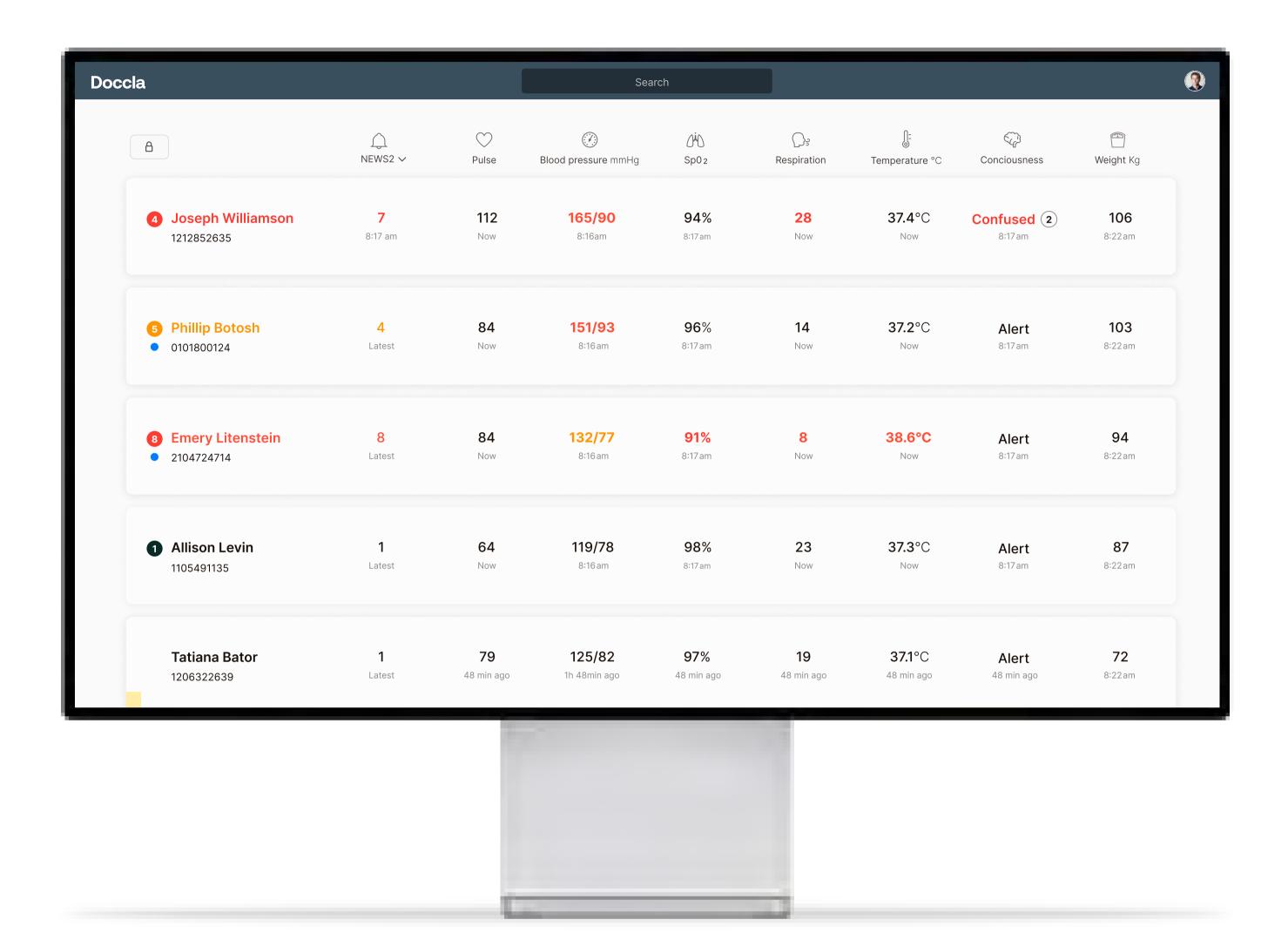
How it works



Doccla's **end-to-end** service means that clinicans can focus on care whilst we take care of everything else. This includes managing devices, logistics, patient support, EHR intergration and compliance.



Clinician Dashboard



- The clinician dashboard provides easy access to patient data from an internet browser.
- Patient readings and responses outside of clinician-defined parameters will be flagged and prioritised in the workflow to make sure that patients always receive the attention they need.
- The platform supports both
 intermittent and continuous
 monitoring as well as the Royal College
 of Phsicians NEWS2 metric.
 NEWS2 has received formal
 endorsement from NHS England and
 NHS Improvement to become the early
 warning system for identifying acutely
 ill patients.

About Doccla

Doccla is the virtual ward company. Founded in 2018, we have since maintained an unwavering ambition to supply the very best patient monitoring service with the highest levels of clinician and patient satisfaction. Clients praise our comprehensive support, which frees them from worrying about implementation, technology, logistics and patient compliance. We take care of every detail to allow clinicians to focus on what they do best, caring for patients. Our service is proven to reduce costs for a wide range of pathways, improving outcomes and freeing resources. It is the future of healthcare, today.

For more information, visit doccla.com.



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